



Miscellaneous Charges – Sydney Region

Service	Description	Price	GST
Connection fee	Infrastructure fee (this fee is also sometimes called our Phase 2 On-Lot Infrastructure or Basix Kit Fee) is for the supply, installation of the sustainable water infrastructure kit, including the pressure sewer pump, control panel, recycled water meter and hardware associated with the remote monitoring system. Once installed, this provides you with access to our sewerage and recycled water systems.	Please refer to your Community-specific price fact sheet	GST free
Infrastructure fee	The developer may choose to pass on the infrastructure fee to the purchaser. Purchasers will be notified by the developer whether this fee is included or not via the sale contract. If that this is not disclosed in the sale contract or is unclear, the purchaser is responsible for payment of this fee to Flow Systems prior to connection of the sewerage system by Flow Systems.	Please refer to your Community-specific price fact sheet	GST free
Plan approval	Assessment of all development applications - allow 10 business days for initial assessment	\$ 25.00	GST free
Sewerage diagram	Issued on request for surveying or conveyancing purposes	\$ 30.00	GST free
Re-connection fee	Business hours- weekdays 8.30am - 4.00pm	\$ 315.00	GST free
	Non-business hours- weekdays 4.00pm - 8.30am, weekends and public holidays	\$ 470.00	GST free
Return trip fee	If requested to attend site but are unable to carry out any work due to access issues, site not being ready or any issue preventing work being carried out that is not related to our network or infrastructure	\$ 400.00	Incl. GST
Tank Riser incl. labour	300mm tank	\$ 1,230.00	Incl. GST
	600mm tank	\$ 1,500.50	Incl. GST
Lid adapter	Includes adapter and labour	\$ 1,080.00	Incl. GST
Tank rubber grommet	Replacement	\$ 46.00	Incl. GST
Lid bolt kit	Replacement	\$ 118.00	Incl. GST
Boundary box kit	Replacement	\$ 74.00	Incl. GST
Water meter tests	20, 25 & 32mm	\$ 181.01	GST free
	40 & 50mm (light)	\$ 223.69	GST free
	50, 65, 80, 100 & 150 mm (heavy)	\$ 249.41	GST free
	200, 250 & 300mm (heavy)	\$ 416.04	GST free
Wastewater Pump out fee	Standard call out	\$ 625.00	GST free
	Emergencies and public holidays	\$ 930.00	GST free
Service call out fee	Business hours- weekdays 8.30am - 4.00pm	All costs and expenses incurred by us in connection with any repair or replacement work undertaken plus an administration fee of \$50	Incl GST

	Non-business hours- weekdays 4.00pm - 8.30am, weekends and public holidays	All costs and expenses incurred by us in connection with any repair or replacement work undertaken plus an administration fee of \$75	Incl GST
Damage to equipment or network		All costs and expenses incurred by us in connection with any repair or replacement work undertaken plus an administration fee of \$100	Incl GST

Terms and conditions

Please refer to our website for full terms and conditions:

<https://flowsystems.com.au/governance/CustomerContract.pdf>