



## Pricing details

Effective from 1 July 2019 - 30 June 2020

Billing information Pricing is billed monthly

### Pricing eligibility

This pricing is only available if you are connected to:

**Flow Recycled Water Network**

## Building infrastructure & connection charges

Community	Connection fee	Infrastructure fee	Description
Pitt Town	\$840 GST free	\$0.00*	Infrastructure fee is for the supply, installation of the sustainable water infrastructure kit, including the pressure sewer pump, control panel, recycled water meter and hardware associated with the remote monitoring system. Once installed, this provides you with access to our sewerage and recycled water systems.
Box Hill		\$5,407.53 GST free*	

\*The developer may choose to pass on the infrastructure fee to the purchaser, purchasers will be notified by the developer whether this fee is included or not via the sales contract.

## Miscellaneous pricing

Service/equipment	Description	Price	GST
Late payment fee	Charged at \$12 per month, for every month that your bill payment remains overdue	\$12.00	Incl. GST
Plan approval	Assessment of all development applications - allow 10 business days for initial assessment	\$25.00	GST free
Sewerage diagram	Issued on request for surveying or conveyancing purposes	\$30.00	GST free
Re-connection fee	Business hours- weekdays 8.30am - 4.00pm	\$315.00	GST free
Re-connection fee	Non-business hours- weekdays 4.00pm - 8.30am, weekends and public holidays	\$470.00	GST free
Return trip fee	If requested to attend site but are unable to carry out any work due to: access issues, site not being ready or any issue preventing work being carried out that is not related to our network or infrastructure	\$357.50	GST free
300 mm tank riser	Includes riser and labour	\$1,199.00	Incl. GST
600 mm tank riser	Includes riser and labour	\$1,468.50	Incl. GST
Lid adapter	Includes adapter and labour	\$1,050.50	Incl. GST

Tank rubber grommet	Replacement		\$44.00	Incl. GST
Lid bolt kit	Replacement		\$115.00	Incl. GST
Boundary box kit	Replacement		\$71.50	Incl. GST
Water meter tests:	20, 25 & 32 mm		\$255.18	
	40 & 50 (light) mm		\$354.42	
	50, 65, 80, 100 & 150 (heavy) mm		\$579.98	
	200, 250 & 300 (heavy duty) mm		\$1,288.82	GST free
Pump out fee	Pump out of the wastewater collection tank		\$600.00	GST free
Pump out fee emergency	Pump out of the wastewater collection tank emergencies and public holidays		\$900.00	GST free
Damage to our equipment or network	Any damage caused to our network	All costs and expenses incurred by us in connection with any repair or replacement work undertaken		
Service call out fee	Costs incurred if we are required to carry out any repairs on our system due to: <ul style="list-style-type: none"> <li>• blockages caused by foreign objects that should not have entered the system</li> <li>• incorrect landscaping</li> <li>• tampering</li> </ul>	All costs and expenses incurred by us in connection with any repair or replacement work undertaken		

## Credit card fees and charges

<b>Credit card payment fee</b>	<b>1%</b>
Visa card processing fee	
<b>Credit card payment fee</b>	<b>1%</b>
MasterCard card processing fee	
<b>Credit card payment fee</b>	<b>3%</b>
American Express card processing fee	
<b>Credit card payment fee</b>	<b>1.6%</b>
Diners Card processing fee	

## Terms and conditions

Please refer to our website for full terms and conditions: <https://flowsystems.com.au/governance/CustomerContract.pdf>

Contact details

Flow Systems



☎ Call 1300 803 803

🌐 [flowsystems.com.au](https://flowsystems.com.au)