



Central Park Water

Call 1300 803 803

centralparkplus.com.au

Pricing

All prices are GST free

Residential service charges per month

| | | |
|-----------------|----------------|---------|
| General charges | Drinking water | \$8.10 |
| | Recycled water | \$1.78 |
| | Wastewater | \$51.59 |

Residential usage charges per kL

| | |
|----------------|---------|
| Drinking water | \$2.11* |
| Recycled water | \$1.89 |

* The Sydney Desalination Plant is now operating. This means the water usage charge will increase to \$2.24 on 1 October 2019 in line with Sydney Water.

Plan features

- ✓ Monthly billing option
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed
- ! Credit card fees apply

Pricing details

Effective from 1 July 2019 to 30 June 2020

! Plan eligibility

This plan is only available if:
Flow Recycled Water Network

Concessions

Eligible concession holders will receive the following concessions:

| | |
|------------------------|---|
| Drinking water service | 100% of the monthly service charge to a maximum of \$8.10 |
| Wastewater service | 80% of the monthly service charge |

Credit card fees and charges

| | |
|--------------------------------------|-------------|
| Credit card payment fee | 1% |
| Visa card processing fee | |
| Credit card payment fee | 1% |
| MasterCard card processing fee | |
| Credit card payment fee | 3% |
| American Express card processing fee | |
| Credit card payment fee | 1.6% |
| Diners Card processing fee | |

Plan eligibility

This plan is only available if:

Recycled water network

This offer is available to Flow recycled water network customers only.

Billing and pricing details

| | |
|----------------------|---|
| Billing period | Every month or once every 90 days |
| Payment options | Direct debit, Credit card, Paper bill |
| Prices are not fixed | If we change our pricing, we will give you notice of any variations as soon as practicable and in any event no later than your next bill or in accordance with any applicable laws and codes. |

Fixed service and variable usage charges

Central Park Water residential customers pay fixed service and variable usage charges for drinking water, wastewater and recycled water services.

Customers receive a monthly bill that covers the following:

- **Drinking water variable usage charge**
Paid monthly in arrears, the variable usage charge reflects the volume of drinking water registered on the water meter at the customer's property.
 - **Drinking water fixed service charge**
Paid monthly in arrears, the fixed service charge contributes to the cost of providing and maintaining the drinking water system.
 - **Recycled water variable usage charge**
Paid monthly in arrears, the variable usage charge reflects the volume of recycled water used at the customer's property.
 - **Recycled water systems fixed service charge**
Paid monthly in arrears, the fixed service charge contributes to the costs of providing and maintaining the recycled water system.
 - **Wastewater fixed service charge**
Paid monthly in arrears, the fixed service charge contributes to the cost of providing and maintaining the sewer system.
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Further miscellaneous charges

Charges for other matters: In the event you do anything that causes damage to Our System, you will be accountable for any costs and expenses we incur as a direct result in connection with any repair or replacement work undertaken. Further, we may charge you a fee for any other services you request from us.

Refer to www.centralparkplus.com.au for further details.

Terms and conditions

Please refer to our website for full terms and conditions: <https://flowsystems.com.au/governance/CustomerContract.pdf>

Contact details

Flow Systems



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